



Greater Manchester Law Centre

FRONT OF HOUSE VOLUNTEERING OPPORTUNITIES

Greater Manchester Law Centre is run by the community, for the community.

Volunteers are the backbone of our work.

Join us in our fight for free access to justice by volunteering for the Greater Manchester Law Centre.



Do you want to increase your skills, confidence and knowledge, gain work experience and meet new people?

We are looking for

FRONT OF HOUSE VOLUNTEERS

Our team of Front of House volunteers meet and welcome members of the public who visit our premises. Our volunteers deal with the reality of the lack of support and advice currently available to people.

They assist with clients issues whenever possible, carry out research, help people to gain access to further advice where necessary and often make clients feel better by just listening and acknowledging the difficulties that people are faced with. There is also plenty to do to help keep the building in good shape.

Last year, the team dealt with over 2500 enquiries, face to face, by telephone and by email.

“I came away from the experience with new friends, skills and a better appreciation of the vital work Law Centres do across the country.”

- Chris, former GMLC volunteer

What you need

- A commitment of six hours on one day per week
- An excellent telephone manner
- Computer literacy
- The ability to remain calm and courteous under pressure
- A friendly, helpful and empathetic disposition
- Self-motivation with the ability to work unsupervised

Signing up as a volunteer is easy

Visit the website for an application form:

<https://www.gmlaw.org.uk/service-volunteers/>

or visit us to pick up an application and email it to us.



WE HAVE OTHER VOLUNTEERING OPPORTUNITIES

Qualified welfare rights advisors and social welfare lawyers

We need people with relevant skills and qualifications to provide advice at GMLC as volunteers.

Fundraising volunteers

Fundraising is vital to the future of GMLC. We organise events and stalls throughout the year and are always looking for enthusiastic volunteers with ideas and time to help with fundraising activities or organising their own sponsored events.

Campaigning volunteers

GMLC is more than a service. We need volunteers to help us in our campaigns for free access to justice, to fight against the injustices of welfare cuts and lack of decent housing, and to work together with organisations who share our vision. This can involve anything from staffing stalls at events, carrying out research and admin work, writing articles and managing our social media accounts, to joining us on demonstrations.

Greater Manchester Law Centre (GMLC)

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@gmlawcentre



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The Greater Manchester Law Centre is a member of the Law Centre Network and Lexcel accredited by the Law Society.



www.gmlaw.org.uk

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